



# hoopla Apple TV Instructions

### hoopla account

If you do not already have a hoopla account go to www.hoopladigital.com/home to register.

You will need to provide an e-mail address, create a password, and have your Harvard Public Library card number ready. (Enter the number with no spaces and if it begins with a "D" use a capital D).

#### **Getting Started**

#### Install the hoopla Apple TV app.

- 1. Go to the Apple TV App Store and search for the free hoopla app.
- 2. Click to install the app.

#### Sync up your hoopla account with your Apple TV app.

- 1. Once the **hoopla** app is installed on your Apple TV, select it from your apps.
- 2. The hoopla app opens on hoopla's welcome screen. Click to open the next page.
- At the top of the next screen a 4-digit code is displayed. On another device, log into hoopla's website (www.hoopladigital.com) using a mobile or desktop browser, and visit https://www.hoopladigital.com/link and enter the 4-digit code provided.
- 4. After entering the code, the **hoopla** app on your Apple TV should be synced to your existing **hoopla** account. You will be able to browse and borrow movies and television episodes, music, and audiobook titles from the **hoopla** library as well as browse and borrow from your "favorites" list. Remaining borrows for the month will be shown in the app.

## **Frequently Asked Questions**

## What versions of Apple TV are supported?

The **hoopla** app is available on 4th and 5th generation devices.

hoopla supports AirPlay on 2nd, 3rd, 4th, and 5th generation devices.

## How do I turn on closed captions on Apple TV?

- 1. Start your video.
- 2. Using your remote, swipe down to access the info, subtitles, and audio information menu.
- 3. Swipe left or right to select subtitles.
- 4. Swipe left or right again to select English.
- 5. Swipe up until the menu goes away and your subtitles will display on screen.

## How many items may I borrow from hoopla per month?

You may borrow 8 items per month. The borrowing limits reset on the first of each calendar month.

#### How long can I borrow items for?

- Television and movies: 3 days
- Music: 7 days
- eBooks, Comics and graphic novels and eAudiobooks: 21 days

# How do I access eBooks on hoopla or use my phone or tablet?

There is a hoopla App for Android, Apple and Kindle Fire devices. You may also use your PC or MacBook.

Android, Apple and Kindle Fire device app instructions for the entire hoopla collection -eBooks, eAudiobooks, eVideos and digital music - are available online on our website, www.harvardpubliclibrary.org:

- See our **eLibrary Overview** under **Resources & Research**.
- Under every collection's logo is a **Learn More** link.
- Tap the link to access detailed app instructions, helpful links and more!

