



Harvard Public Library

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Axis 360

eBooks and eAudiobooks Instructions for Kindle Fire



Enjoy eBooks from the Harvard Public Library and the Commonwealth eBook Collections program with the new **Axis 360** mobile app! The **Axis 360** app links your device to the Harvard Public Library's **Axis 360** collection and allows you to discover, download and enjoy eBooks and eAudiobooks on the go.

The **Axis 360** collection may be browsed online at <http://harv.axis360.baker-taylor.com/> or by going to our website www.harvardpubliclibrary.org and clicking on **eBooks**. Next click on the Axis 360 logo.



You may also search the collection through the **Axis 360** app.

The **Axis 360** collection contains thousands of popular fiction and nonfiction titles for children, teens and adults from leading publishers such as Penguin Random House, MacMillan, HarperCollins, Hachette and Simon & Schuster.

Kindle Fire Compatibility

Please note only newer Kindle Fire devices (3rd, 4th and 5th generations) are supported. 1st and 2nd generation Kindle Fire devices and Kindle e-ink readers, such as the Kindle Paperwhite, are not supported. Please see the Kindle Device Compatibility chart below to determine if your Kindle Device is compatible and note the generation of your Kindle Fire device.

Kindle Fire Device Compatibility

Device Model	Generation	Serial Number	Compatible with Axis 360?
Kindle Fire	1 st	D01E	NO
Kindle Fire	2 nd	D026	NO
Kindle Fire HD 7"	2 nd	D025 and D059	NO
Kindle Fire HD 8.9"	2 nd	B0C9 and B0CA	NO
Kindle Fire HD	3 rd	00D2 and 00D3	YES, through Amazon App Store
Kindle Fire HDX 7"	3 rd	D0FB, 00FB, 00FC, 0072, 00FD, 00FE, 0073, 006C, 006D, 006E	YES, through Amazon App Store – Please note audiobook titles may not work on this device
Kindle Fire HDX 8.9"	3 rd	0018, 0057, 005E, 00F3, 0073, 006C, 006D, 006E	YES, through Amazon App Store Please note audiobook titles may not work on this device
Kindle Fire HD 6"	4 th	00DA, 0088, 00A4, 00A5, 00A6, 00AD, 00A9, 00AE, 00B4, 00B6	YES, through Amazon App Store
Kindle Fire HD 7"	4 th	0092, 0093, 0063, 006B, 00DE, 00AA, 00B0, 00B2	YES, through Amazon App Store
Kindle Fire 8"	4 th		YES, through Amazon App Store
Kindle Fire HDX 8.9"	4 th	0084, 00C3, 0085, 0086, 0087, 0089	YES, through Amazon App Store
Kindle Fire, all models	5 th Generation and Up	N/A	YES, through Amazon App Store

On most Kindle Fire devices, you can find your Serial Number by going to **Settings > Device Options > Serial Number**. Please consult your specific Kindle user guide if this path does not work for you.

Getting started:

axis360

1. Install the **Axis 360** app

- Download and install the Axis 360 app directly from the Amazon app store.

Please note that some patrons may have multiple applications running in the background, which could cause an issue with memory. The Axis 360 app will not open if too many apps are running in the background. Patrons should close these running apps in order to successfully open the Axis 360 mobile app. Please consult the help associated with your Kindle Fire model to determine how to close apps that are running in the background.

2. Using the **Axis 360** app

- To open the app, tap **Open**, or go to your apps and open **Axis 360** from there.
- The app may open with a tutorial. Swipe left for tutorial pages or get started by tapping **Skip to find your library or school now** at the bottom of the screen.
- Type Harvard Public Library in the search box or tap USA, then MA, and then find Harvard Public Library in list of options.
- Enter your Library ID (barcode) and PIN and tap **Login**.

Your **Library ID** is your Harvard Public Library Card Number (the barcode on the back of your card – enter with no spaces and if it begins with a "D" use a capital D).

Your **PIN** is the same one that you use to sign into the C/W MARS catalog. If you have not yet signed into the catalog, it is the last four digits of your phone number or your last name in all capital letters.



To reset your PIN go to: https://harvard.cwmars.org/eg/opac/password_reset

Your library and login credentials will be saved on your device.

3. Browse the **Axis 360** Digital Collection.

- Scroll through **Just Added** titles on the **My Library** page, or tap the **Browse** button on the upper right to browse by subjects, or **Search** for items by title, author and keyword by tapping the magnifier icon at the upper right and entering a search term.

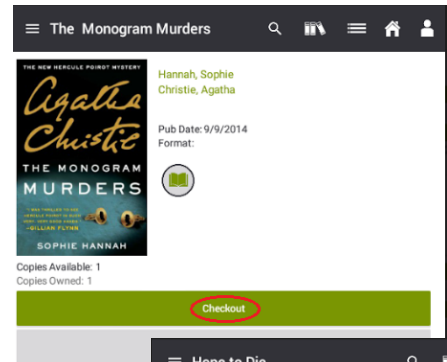


- eBook icons  or eAudiobook icons  display at the top right corner of each title to indicate if it is an eBook or eAudiobook. If the icon is gray, it is currently checked out. If you want more details about any title, just tap the cover image.

4. Checkout and Enjoy!

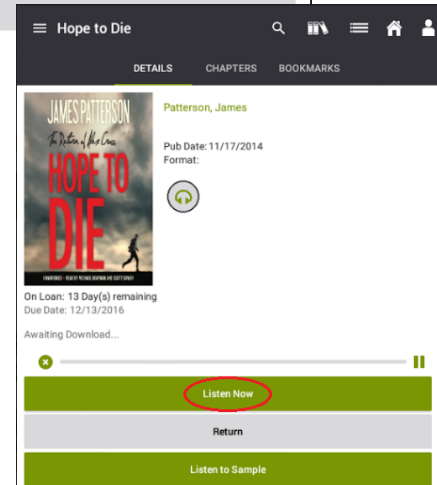
For eBooks:

- Tap on the cover image of the item. Tap **Checkout**.
- Under **Continue with this eBook checkout?** Tap **Checkout**.
- Once the download is complete, your title will automatically open and you may begin reading immediately.

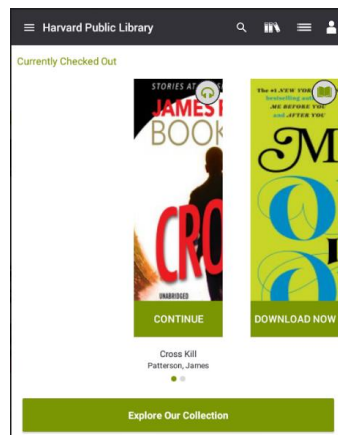


For eAudiobooks:

- Tap on the cover image of the item. Tap **Checkout**.
- Under **Continue with this audiobook checkout?** Tap **Checkout**.
- The audiobook will begin downloading. Select **Listen Now** in the middle of the screen.



Axis 360 will bookmark your progress when you close the app. The next time you open the app, the books you have checked out will display on the home screen. Tap **Continue** to continue reading, or tap **Explore Our Collection** to browse for more books.



Frequently Asked Questions


How many titles can I checkout?

You may checkout up to three titles at a time.

How do I place a hold?

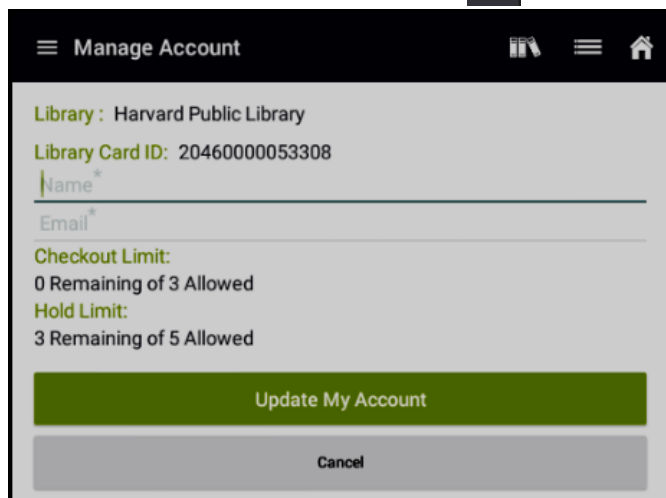
If an item is checked out, you may place a hold by tapping on the cover image and next tapping on **Place on Hold**. When the title becomes available you will be notified by email and you will have three days to check out the held title.

*Note: In order to place a hold you must have a display name and an email address entered under your account. The first time you **Place a Hold** a pop-up message will appear indicating there is no email address provided. Tap **Enter Account Info**.*

You will next be taken to the **Manage Account** screen. Enter a **Name** and **Email** address. Next, tap **Update My Account**. You may access the My Account Screen any time by tapping on the Account Icon  on the top right of the screen.

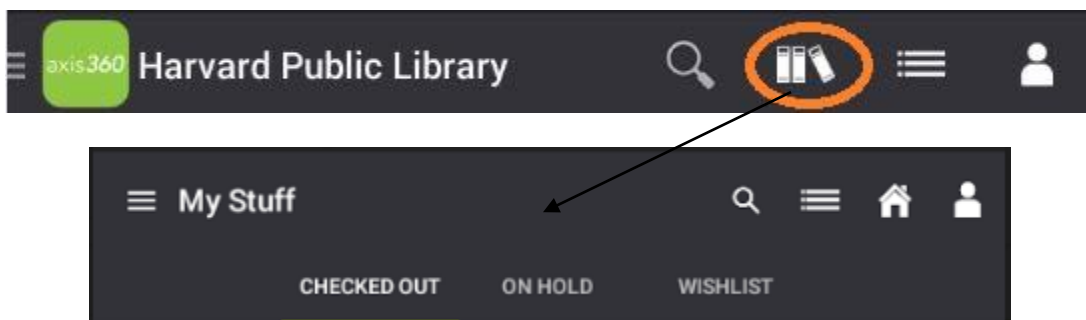
How many holds can I have at one time?

Holds can be placed on up to five titles at a time.



How do I view the items I have Checked Out, On Hold or In Wish List?

Under **My Stuff** at the top of the app you can view your **Checked Out** items, **On Hold** items and **Wish List** items.



How do I Suspend and Activate a Hold?

Suspending a title you have on hold lets the patron behind you in the Hold Queue check the title out when it becomes available. This is used when you are not ready to check out the title, but still wish to remain on the hold list for the title.

To suspend a hold on a title, go to your **On Hold** items under **My Stuff**. Click on **Suspend Hold** to the right of the title you wish to suspend.

When you want to reinstate the hold, tap **Activate Hold**.

How do I cancel a Hold?

If you decide that you no longer want to be on the hold list for a title, you can remove the hold. Tap on **My Stuff**. Next, tap on the **On Hold** tab. Tap on the cover of the item you wish to cancel. This will bring you to the title's detail page. Tap **Remove Hold**.



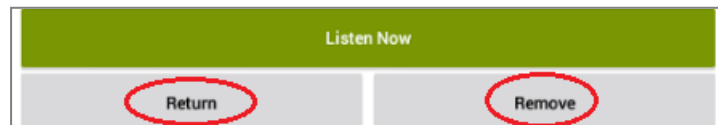
Can I return an eBook or eAudiobook early?

You can return an **eBook** or **eAudiobook** title early, or the title will automatically return at the end of the lending period, so there are no late fees.

Returning an eAudiobook in the **Axis 360** app

To return an audiobook early from your Kindle Fire device, find the audiobook you wish to return on the **Checked Out** tab within **My Stuff**.

Tap on the cover of the eAudiobook you wish to return. You will then be brought to the item's detail page.



Select:

Return If you want to return the eAudiobook and remove all files and bookmarks.

Remove If you want to delete your eAudiobook from your device, but keep the eAudiobook checked out. You may download the eAudiobook again while it is checked out.

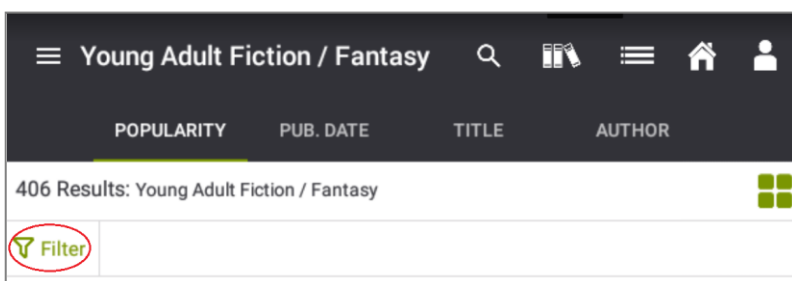
Can I Renew a title?

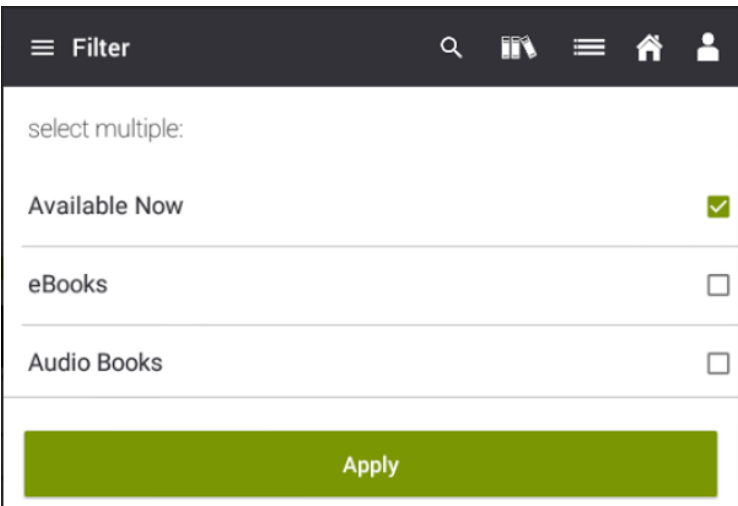
You can renew a title you currently have checked out if no one else has the title on their Hold List. If the title has preexisting holds in the queue prior to the renewal attempt, your renewal request will be added as a hold request. When the title becomes available again, you will receive an email to complete checkout.

If there are no holds on the item, a **Renew** button will appear four days before the title is due to expire. Go to your checked out items under **My Stuff** and tap the cover of the book you wish to renew. Then tap **Renew**.

Is there a way to search only eBooks, or eAudiobooks or Available Now using the **Axis 360** app?

Yes, but only within categories. In the **Axis 360** app when you are either browsing a category in **My Library** such as the **Just Added Adult Fiction**, or when you are browsing the complete category listings in **Browse**. Tap the category's name to fully view all of the titles in the category. Next, tap **Filter** at the top of the page.





You may then select the category you would like to filter by, **Available Now**, **eBooks** or **eAudiobooks**. Tap **Apply**.

Note: The filter should stay applied while you search other categories.

You can also browse by **Available Now**, **eBooks** or **eAudiobooks** through your browser on the Axis 360 collection website at: <http://harv.axis360.baker-taylor.com/>

On the top left of the collection webpage you will see the symbols for **Available Now**, **eBooks** and **eAudiobooks**:



You may click on the icon's individually or together to narrow your search.

What is the Wish List?

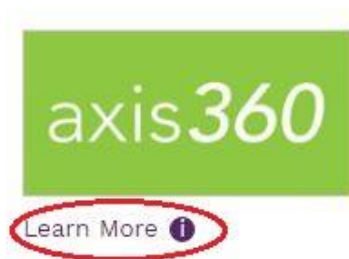
Adding titles to your **Wish List** helps you organize and keep track of titles you may want to borrow at a later date. To add an item to your **Wish List** tap on the cover image of the item. Tap **Add to Wish List**.

Need more help?

Under the **Axis 360** menu on the upper left is a **Help** button.



There are additional helpful links on our website including, **Axis 360 Help, FAQs & Training** and links to the **Axis 360 YouTube** support channel. Go to our website www.harvardpubliclibrary.org and click on **eBooks**. Next click on the **Learn More** under the Axis 360 logo.



Helpful Links

- [Axis 360 Help, FAQs & Training](#)
- [Axis 360 YouTube support channel](#)
- [Apple App Store](#)
- [Google Play](#)
- [Amazon](#)

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