



hoopla

Video, Music, Audiobooks, eBooks & Comics

on Android and Kindle Fire Devices

hoopla is a digital media service which enables patrons to borrow a selection of movies, television shows, educational/instructional videos, documentaries, music, eBooks, eAudiobooks, comics, and graphic novels. There are no holds and everything may be downloaded instantly.

Getting started:



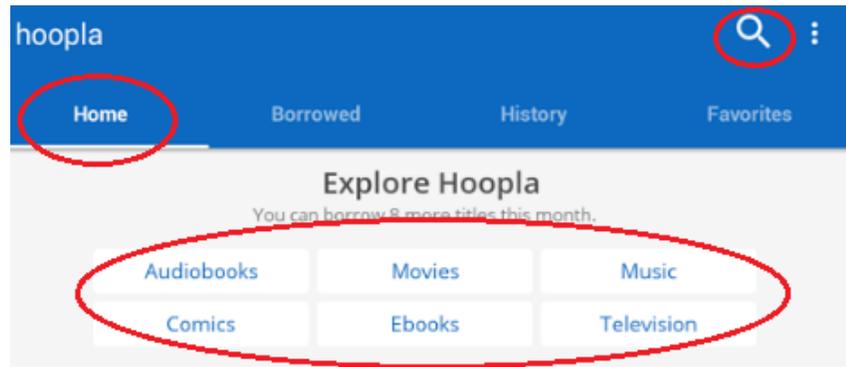
1. Install the **hoopla** app

- Go to the Google Play Store or the Amazon App Store and search for the free **hoopla digital** app from Midwest Tape, LLC.
- Tap **Download** or **Install**
- Tap **Open**.
- The app will open to a log in screen. Tap on **Sign up**.
- Under **Choose Your Library** select **Harvard Public Library**. If it does not appear on the list search for it in the search box.
- You will come to the **Account Information** screen.
 - Enter your **Email**
 - **Confirm** your email
 - **Create a password** (The password must be at least 8 characters).
 - Confirm your password.
 - Tap **Next**.
- The **Choose Your Library** screen is next. Tap **Harvard Public Library**. *Note: If Harvard Public Library is not listed you may use the search box to find it.*
 - After you have selected Harvard Public Library tap **Next**.
- Enter your **Harvard Public Library card number**. (The barcode on the back of your card – enter with no spaces and if it begins with a "D" use a capital D).
 - Tap **Next**.
- Tap **Let's Go** to go the **hoopla** collection.

2. Browse the **hoopla digital** Digital Collection.

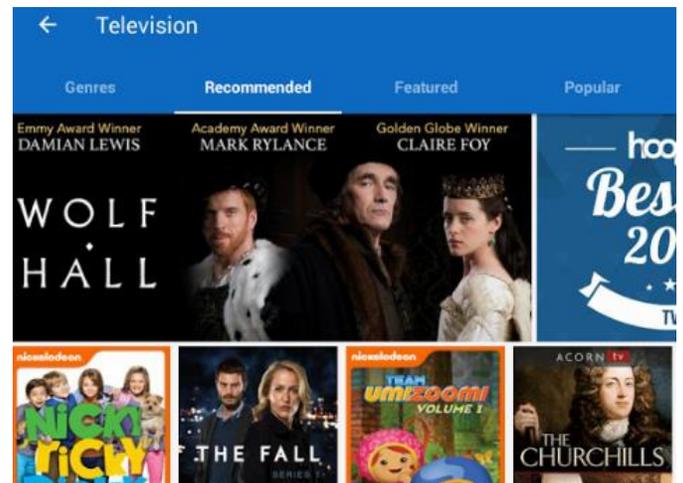
The **Explore Hoopla** and **Search** functions make browsing the **hoopla** collection easy.

The items you have checked out will appear on your **Home** screen.



Video

- You may browse both **Movies** and **Television**, by **Recommended**, **Featured**, **Popular** and by **Genres**.
- For a description of the video tap on the image.
- Scroll down for additional information, including similar titles.
- Once you locate the video you would like to borrow tap the **Borrow** button.
- Press **Play** to begin streaming the video.
- To download the video to your device, tap the "**Tap here to download**" option right below the play button. Once it is fully downloaded you can play the title without an internet connection.



Streaming Videos to Your TV

hoopla apps are available for the following streaming devices:

- **Android TV**
- **Apple TV**
- **Fire TV**
- **Roku**

Instructions for using the **hoopla** app on a streaming device are available:

- On our **hoopla** Learn More page on our website:
<http://www.harvardpubliclibrary.org/resources-research/elibrary/hoopla>
- On the hoopla website under Help at the bottom of the webpage.
- At the Reference Desk.



- **How long can I view a borrowed video title?**

Borrowed video titles can be viewed for **72 hours** after borrowing. Titles return automatically, and do not have to be returned manually.

Music

- You may browse by **Genres, Recommended, Featured, and Popular.**

- For a complete track list of the album tap on the album cover.

- After tapping on the album you can scroll down for additional information, including similar artists and titles.

- Once you locate the album you would like to borrow tap the album cover then the **Borrow** button.

- Press **Play** to begin streaming the album.

- To download the album to your device, tap the "**Tap here to download**" option right below the **Play** button. Once it is fully downloaded, you can play the title without an internet connection.

- To delete a downloaded album tap **tap here to delete.**

- **How long can I listen to a borrowed music album?**

Borrowed music albums can be listened to for **7 days** after borrowing. Albums return automatically, and do not have to be returned manually.

- **How often can I borrow the same Music Album?**

The Music vendors that hoopla digital works with only allow you to borrow the same album 2 times in a 30 day period (e.g. say you borrow it once on the 1st, and again on the 10th you would need to wait until 30 days from the 1st to borrow it again.)

Books

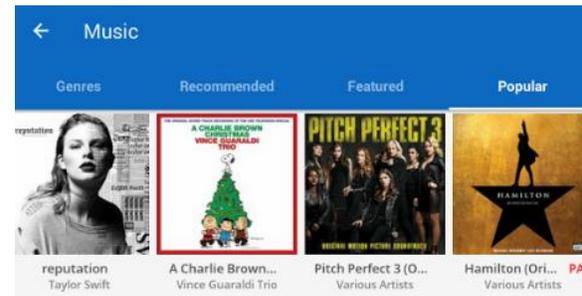
- Books include **Audiobooks, eBooks and Comics.**

- You may browse by book type (Audiobooks, eBooks & Comics), **Recommended, Featured, Popular & Genre.**

- Borrowed **Audiobooks, eBooks and Comics** can be listened to/read for **21 days** after borrowing.

- The title will return automatically, and does not have to be returned manually.

- Once you locate the **Audiobook, eBook or Comic** you would like to borrow, tap the item's cover then the **Borrow** button.



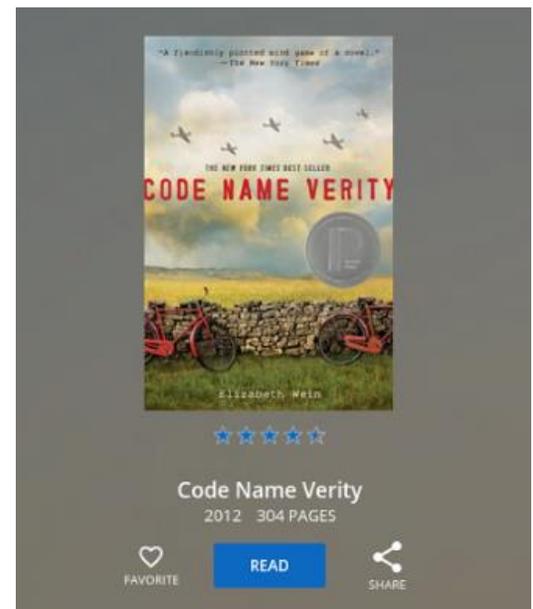
Audiobooks

- Press **Play** to begin streaming the audiobook.
- To download the album to your device, tap the "**Tap here to download**" option right below the **Play** button. Once it is fully downloaded you can play the title without an internet connection.
- To delete a downloaded audiobook tap **tap here to delete**.
- **How do I manage my bookmarks?**
Bookmarks allow you to easily jump to a place in your audiobook. To add a bookmark, click the bookmark ribbon on the upper right. Click on the plus sign on the upper right and tap **Done**.



eBooks

- Once you tap **Borrow** the eBook will begin to download.
- Tap **Read** to open the eBook.
- To delete a downloaded eBook tap **tap here to delete**.
- **How do I manage my bookmarks?**
Bookmarks allow you to easily jump to a place in your eBook. To add a bookmark, click the bookmark ribbon on the upper right. Click on the plus sign on the upper right and tap **Done**.



Comics

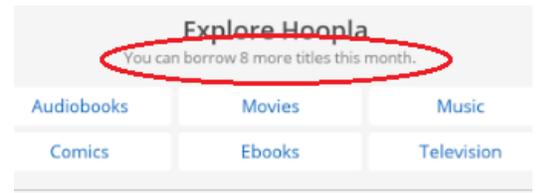
- Once you tap **Borrow** the comic will begin to download.
- Tap **Read** to open the comic.
- Tap the **Pages** button to quickly navigate through the comic book.
- To delete a downloaded comic tap **tap here to delete**.

3. Frequently Asked Questions

- **How many titles can I checkout?**
You may checkout 8 titles a month.



Once you log into your **hoopla** account you will see a message just under Explore Hoopla on the home page with how many titles you have left. This limit will reset at the beginning of the month.

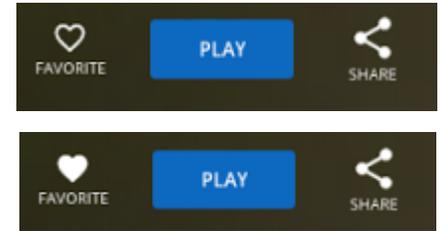


- **How do I place a hold?**

There are no holds and users have simultaneous access to all titles.

- **How do I use Favorites?**

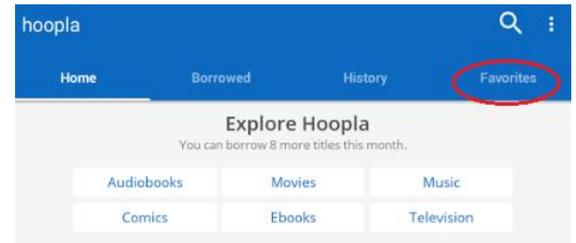
Favorites are a useful hoopla feature, as this tool acts like a “**wish list**” and allows you to set titles aside for future borrowing.



To add something to your **Favorites** list just tap the heart icon.

It will turn solid when it’s in your **Favorites** list.

Touch it again to remove it from the list.

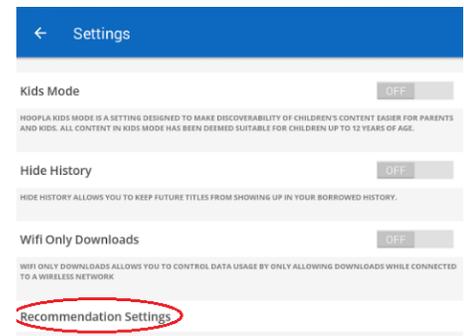


You can see all your favorites by touching the Favorites Tab on the **Home** screen.

- **How do recommendations work?**

hoopla bases its recommendations on the genres you have borrowed for each type of item (**Audiobooks, Movies, Music, Comics, eBooks, & Television**) and it shows you other titles you have not borrowed in those genres.

For the best experience, you can customize your recommendations for each type of item by tapping the menu button  and going to Settings. Tap **Recommendation Settings**.



Once there, simply select or unselect genres you are interested in. This will instantly change the titles hoopla recommends to you.

- **Can I return an item early?**

hoopla will automatically return the title at the end of the lending period. **hoopla** will also delete the title from your device at the same time if you have downloaded it.

Should you wish to return a title when you are through with it, there is a link at the bottom of the title view that allows you to do so. This link states “**Return Now**”.

Returning a title early will not give you an additional item to borrow.

- **What is Kids Mode?**

hoopla **Kids Mode** is the gateway setting for accessing everything in this multi-format, children's digital media experience. It is the place where you, and your kids, will be able to discover all the great hoopla kids content, with one swipe.

All content shown in **Kids Mode** has been deemed suitable for children up to 12 years of age.

- **How do I activate Kids Mode?**

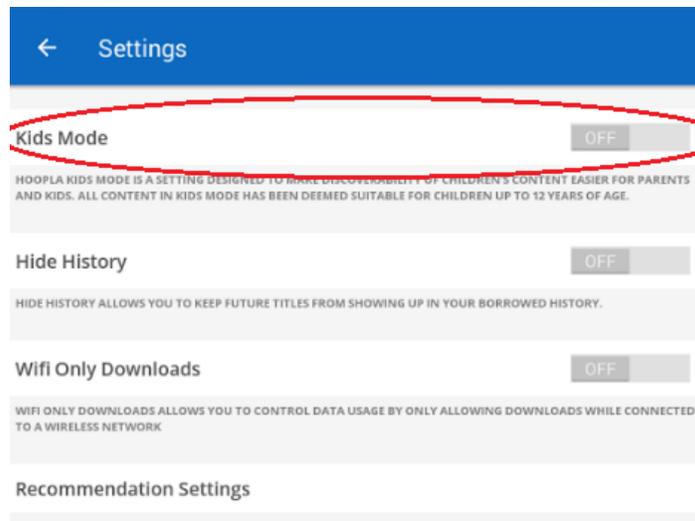
Kids Mode is very simple to activate.

In the **Home** view tap on the menu icon in the upper right. Then tap **Settings**.

Tap/swipe the **Kids Mode** toggle to ON (blue).

The app will stay in **Kids Mode** until you change it back.

Any content checked out that is not available in **Kids Mode** will not show under **Home** screen.



Need more help?

If you need assistance, visit the help section of the mobile app, or click on the Help link found at the bottom of hoopladigital.com.

To access training video links and [hoopla](#) streaming app instructions for **Android TV, Apple TV, Fire TV and Roku** :

Go to our website, www.harvardpubliclibrary.org:

- Tap on **Resources & Research**.
- Next see our **eLibrary Overview**.
- Scroll down until you see the [hoopla](#) logo.
- Under every collection's logo is a **Learn More** link.
- Tap the Learn More link under the [hoopla](#) logo.



Have more questions?

Ask a Reference Librarian! Stop by the reference desk, email reference@harvardpubliclibrary.org or call the Harvard Public Library at 978-456-4114.