

hoopla Fire TV Instructions

hoopla account

If you do not already have a [hoopla](#) account go to www.hoopladigital.com/home to register.

You will need to provide an e-mail address, create a password, and have your Harvard Public Library card number ready. (Enter the number with no spaces and if it begins with a "D" use a capital D).

Getting Started

Install the [hoopla](#) Fire TV app.

On Fire TV, instead of browsing and installing apps directly on your TV screen, you can use the Amazon app store to "send" applications to your devices.

To install the [hoopla](#) app:

1. Search for "[hoopla](#)" in the Fire TV app store.
2. Select the Fire TV device on which you would like to install the [hoopla](#) app and click "deliver".

In a few moments, you should see the [hoopla](#) app. Keep in mind, to find the app, you may have to navigate to end of the "Your Apps and Games" section and click "See All." Once you find the app, you can press the option button to choose to move it higher on the list.

Sync up your [hoopla](#) account with your Fire TV app?

1. Once the [hoopla](#) app is installed on your Fire TV, select it from your apps.
2. The [hoopla](#) app opens on [hoopla's](#) welcome screen. Click to open the next page.
3. At the top of the next screen a 4-digit code is displayed. On another device, log into [hoopla's](#) website (www.hoopladigital.com) using a mobile or desktop browser, and visit <https://www.hoopladigital.com/link> and enter the 4-digit code provided.
4. After entering the code, the [hoopla](#) app on your Fire TV should be synced to your existing [hoopla](#) account. You will be able to browse and borrow movies and television episodes as well as borrow from your "favorites" list. Remaining borrows for the month will be shown in the app.

Frequently Asked Questions

What versions of Fire TV are supported?

[hoopla](#) supports all 1st and 2nd generation devices. Support for 3rd generation devices is coming soon.

What features does Fire TV have?

hoopla currently has the following features:

- Browse, search, borrow, and stream movies and television.
- Visit your favorites for access to saved content.
- Toggle on Kids Mode to filter content for ages 13 and under.

Support for audiobooks and music are coming soon.

How do I turn on closed captions on Fire TV?

1. Start your video.
2. Using your remote, press up on navigation to make the progress bar appear on the screen.
3. Press up again to highlight the pause and closed captions (CC) buttons.
4. Press left or right to highlight closed captions (CC) and press the select button.
5. Closed captions (CC) will have a blue tint when it is on.

How do I turn on Kids Mode on Fire TV?

1. Using your remote, navigate to the blue side menu.
2. Navigate down to settings.
3. Select Kids Mode.
4. Select Turn On.

Kids Mode filters content for ages 13 and under.

How many items may I borrow from **hoopla** per month?

You may borrow 8 items per month. The borrowing limits reset on the first of each calendar month.

How long can I borrow items for?

Television and movies titles lend for 3 days.

How do I access eBooks, Music and Audiobooks on **hoopla** or use my phone or tablet?

There is a **hoopla** App for Android, Apple and Kindle Fire devices. You may also use your PC or MacBook.

Android, Apple and Kindle Fire device app instructions for the entire **hoopla** collection -**eBooks, eAudiobooks, eVideos and digital music** - are available online on our website, www.harvardpubliclibrary.org:

- See our **eLibrary Overview** under **Resources & Research**.
- Under every collection's logo is a **Learn More** link.
- Tap the link to access detailed app instructions, helpful links and more!

