

Harvard Public Library Kanopy Instructions for Apple

Kanopy is a free app that offers access to thousands of documentaries, indie films, classic films, and other original content on all your favorite devices with no holds or wait times. With Kanopy, you can watch up to 10 films per month, and have unlimited plays in Kanopy Kids content. When you start a film you can watch it as many times as you like in 48 or 72 hours (depending on the title.) Follow the instructions below to get started!

Download and Set Up the Kanopy App

1. Search for Kanopy in your device's App Store
2. Install the Free App. When it has finished installing, tap Open.
3. Tap Get Started.
4. Under the question "Do you have a library card?" Tap Find Library
5. Search for Harvard Public Library, or type the zipcode in the search box. Tap Harvard Public Library from the search results.
6. Enter your Harvard Public Library card number (The barcode on the back of your card- enter it with no spaces and if it begins with a "D" use a capital D.)
7. Enter your First Name, Last Name, and Email Address, and then make up a Password.
8. You will be taken to Kanopy's catalog to begin searching for content!

Browsing and Checking Out Streaming Content

1. Tap the **Home Icon** on the bottom of the screen to be taken to Kanopy's Home Page. From here, you can browse curated collections such as **Newly Added Movies**, **British Television** or **New and Noteworthy**.
2. You can tap the Search Icon (magnifying glass) at the bottom of the screen to search for specific content.
3. Tap the Browse Icon on the bottom of the screen to browse for content by category. You can tap each category to browse content in more subcategories. For example, if you tap Movies, you will be taken to a new page where you can search by genre. Tap the red **See More** to the right of each genre to see what's available.



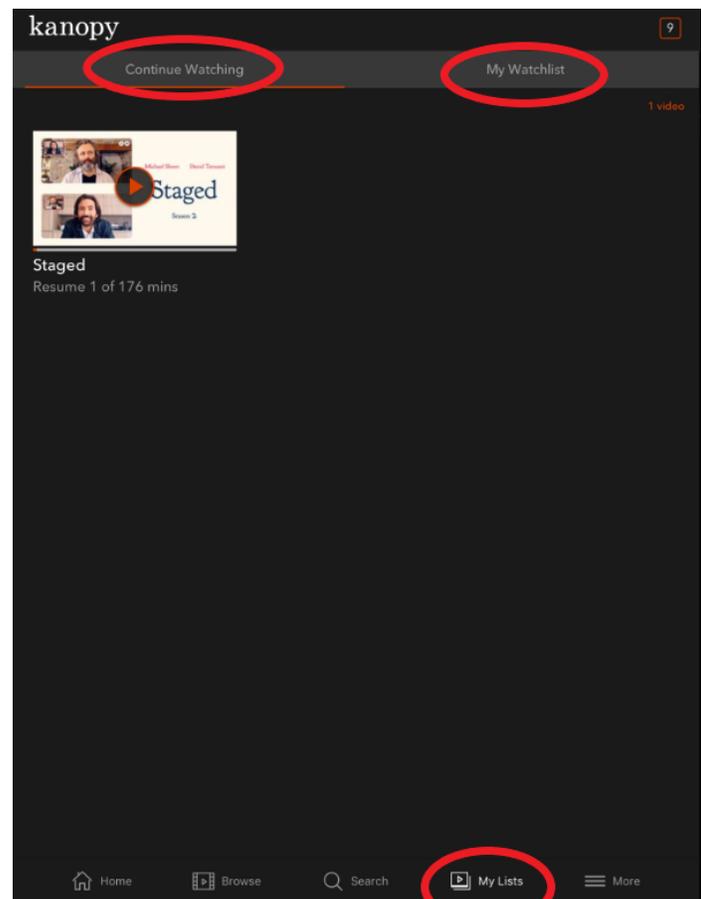
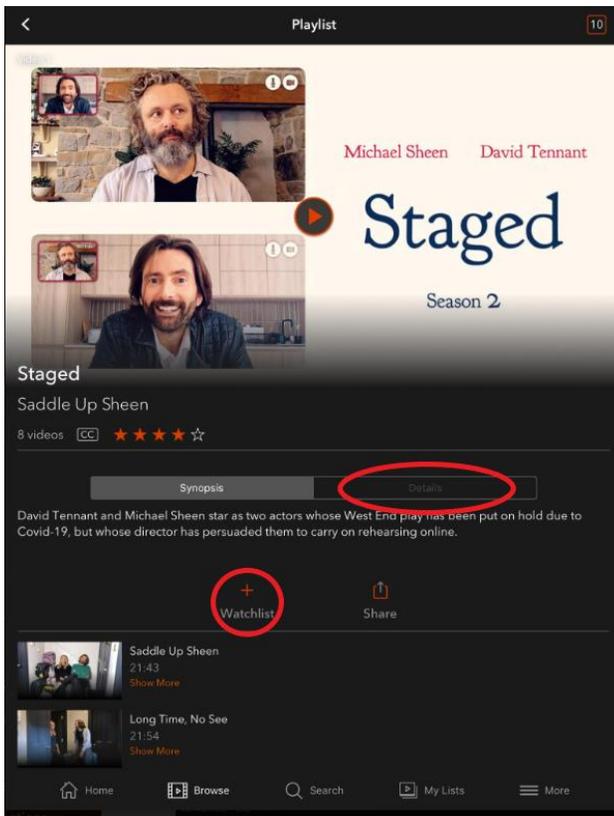
- When you find something you are interested in, tap the thumbnail to learn more.
- From here, you can read the synopsis, and if it is a TV series, you can see the episodes available.



- Tap the **Watchlist** icon if you'd like to add the video to your watchlist. This will make it easier to come back to later if you don't intend to watch it right now, or if you have to pause it and come back to it. Once you tap **Watchlist**, the plus will turn into a minus symbol.

- Tap **Details** to see more details about the content.

- When you are ready to watch, tap the thumbnail of the movie or episode and it will begin to play.

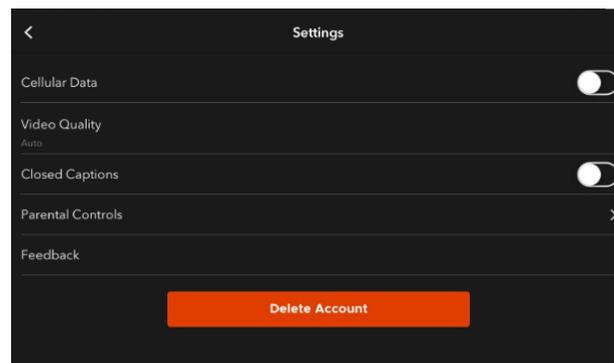


Finding Your Streaming Content

- If you have to pause the movie and come back to it later, you will find it by tapping **My Lists** at the bottom of the page. This will bring you to a page where you can see the streaming content you have started watching. Tap Play to continue to watch it.
- If you have added a movie to your watchlist to check out later, tap **My Watchlist** to find and browse your selected items.

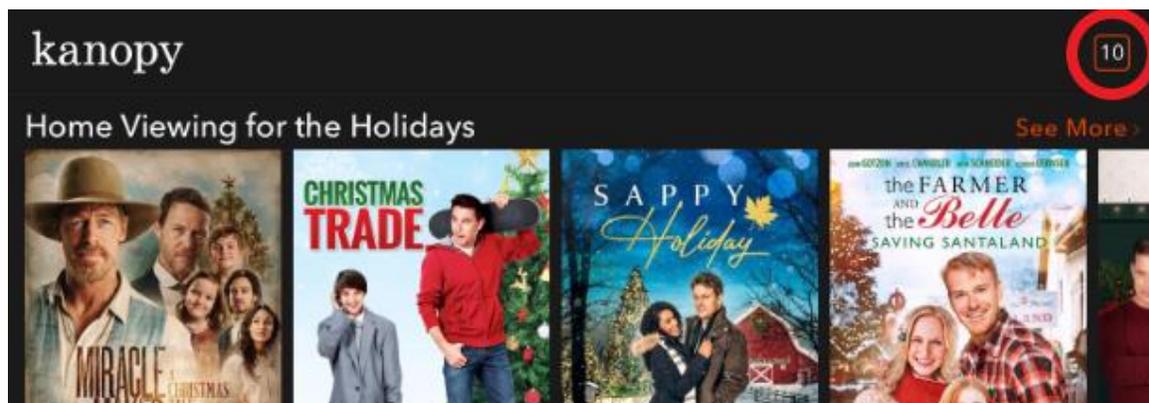
Settings and More

1. Tap **More** on the bottom right of your screen to access your settings menu.
2. From here, you can tap **Kanopy Kids** to view only content that is appropriate for children. Kanopy Kids content offers unlimited plays, and you can set parental controls.
3. Tap **Membership** to view your account. If you have a card for another library that uses Kanopy, you can add it here.
4. Tap **Link Your Device** to link your Kanopy account to your TV. *(Note: This is something you can do if you have the Kanopy app on your TV.)*
5. Tap Settings to turn on **cellular data**, adjust **video quality**, turn on **closed captions**, adjust **parental controls**, or send **feedback**. You can also **delete your account** from this page.



How do play credits work?

Play credits are used to check out videos on Kanopy. Each Harvard Public Library Card holder has 10 play credits a month. Your play credits reset on the first day of each month. On the Kanopy app, you'll see the play credit counter in the top right corner of the homepage. The counter displays your remaining play credits out of your monthly total.



A film uses a play credit once you start it. Many films have a 48 or 72 hour viewing period, and you can watch the film as many times as you like during the viewing period without using another play credit.

Series and episodes

Some series, like those from A&E and The History Channel, require only one play credit to access an entire season for one viewing period (48 or 72 hours). Other series require a play credit for each episode you watch.

You can see how a series uses play credits in the Kanopy mobile app. If "Playlist" appears at the top of the title details page, only one play credit is required to access the entire series or season for one viewing period. If "Collection" appears at the top of the title details page, each episode will use a play credit.

Note: The supplier for each individual series decides how play credits are used when their series is viewed.

Play credit exceptions

The following titles don't use play credits in the standard way:

- **Kanopy Kids titles:** You have unlimited plays for videos in the Kanopy Kids section.
- **The Great Courses series:** The Great Courses series don't use play credits, but your library may set a monthly limit on the number of series you can watch. To find out if your library has a monthly limit on Great Courses series, check your library's website or contact us. *Note: If you reach your series limit, you won't be able to start new series until next month, but you can continue to watch any series you've already started.*
- **Credit-Free Viewing titles:** You'll sometimes see a "Credit-Free Viewing" shelf on the Kanopy homepage. These titles can be watched without using a play credit as long as they're on this shelf. If a title leaves this shelf, watching it will require a play credit.

Is there a Kanopy App for my TV?

The Kanopy app is available for these TV devices:

- **Amazon Fire TV**
- **Android TV**
- **Apple TV and Airplay**
- **Chromecast**
- **Roku**
- **Samsung TV**
- **Telstra TV**

Need More Help?

Go to Kanopy's Help page at help.kanopy.com for more instructions or troubleshooting help. Or, contact the Harvard Public Library Reference Desk at 978-456-4114 or reference@harvardpubliclibrary.org.